Hello,

       The Counseling Center Referral System (CCRS) is a comprehensive web-based platform that enables your Counseling Center to manage relationships with mental health, counseling, and other external service providers. The CCRS enables students and faculty to locate compatible service providers in a user-friendly and efficient manner.

       This service was developed for College and University Counseling Centers in 2010 through a partnership between RINTS.COM, and Towson University, funded by SAMHSA.GOV. Since then, the CCRS has evolved in functionality and design, keeping pace with Counseling Centers across the country. Today, more than 25 Colleges and Universities use the CCRS daily. CCRS is HIPAA compliant, the site doesn't require any personally identifiable information, as well as with WCAG 2.0 / ADA Section 508 standards to ensure that visually impaired users can intuitively navigate the site.

       Our service is unique in the way it allows you to control the quality and approval process of the providers being referred out to your students/faculty. The service works by Administrative counseling staff approving community providers to be organized in your university specific RINTS web page, your school will get a custom header with the schools logo and colors. CCRS is highly customizable, as an admin you also have complete control over the list of provider profile questions, such as gender diversity, areas of specialization, treatment methods and modalities, and custom fields that might apply to your school that aren't typical across a nationwide footprint. There is a "STAFF" access role in the CCRS allowing full access to view provider data, but not to change it. STAFF roles can also add/edit/delete Counseling Center Notes relating to a provider. This role is intended to be used by restricted Counseling Center staff who perform outreach or referral services, but are not enabled to make changes to provider data.

       From a users perspective, once on the universities RINTS web page, accessible on mobile, desktop, and tablet devices, a series of questions will need to be answered pertaining to their wants and needs in a provider. When the questionnaire is submitted the result page will appear beginning with an interactive Google Map showing the providers locations and relative distance, then with a two column list of those approved providers and their contact information.

        A responsive mobile-first design, innovative provider profile management, custom forms, and a powerful search engine work together to provide your Counseling Center with the right tool to connect students and faculty with the best service provider for their needs for $69.99 monthly, billed annually. Customer Support is included in billing through email or phone support.

       For a visual representation of the site, please look at our Denton Data Demo site linked here; https://ccrs.rints.com.

Thank you for your interest,

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